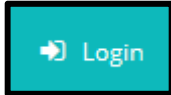
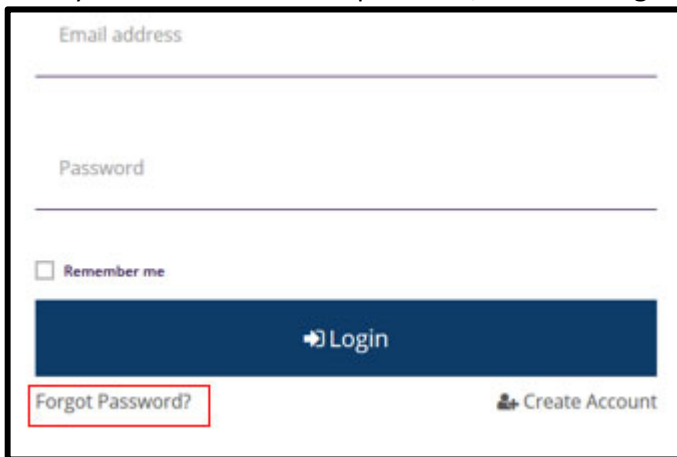


FORGOT PASSWORD? HOW TO RETRIEVE YOUR PASSWORD

1. Go to www.papdregistry.org.
2. Click **Login** in the top right corner.

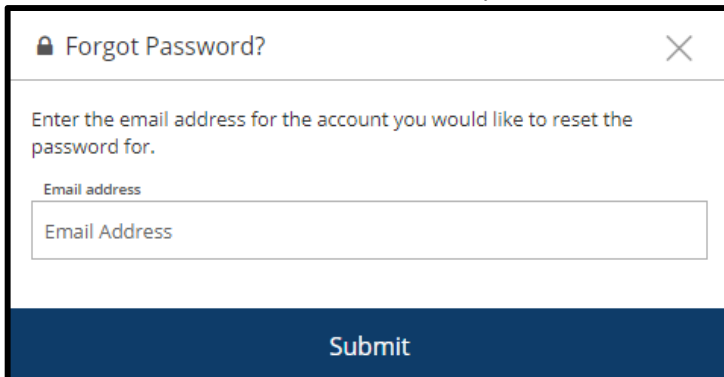


3. Enter your email address and password, then click **Login**.



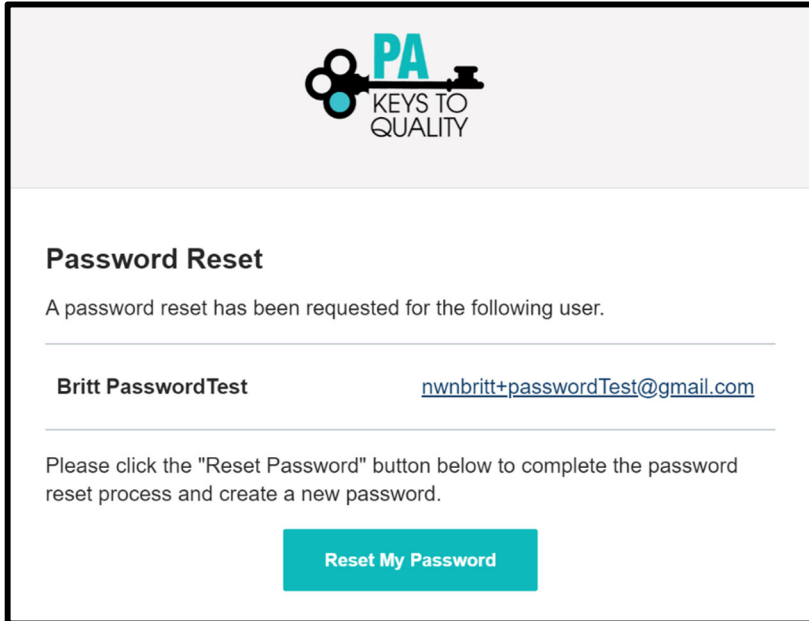
A login form with the following elements: an "Email address" input field, a "Password" input field, a "Remember me" checkbox, a dark blue "Login" button with a white right-pointing arrow icon, a "Forgot Password?" link in a red-bordered box, and a "Create Account" link with a plus icon.

4. Enter the email address for the account you would like to reset the password for. Click **Submit**.



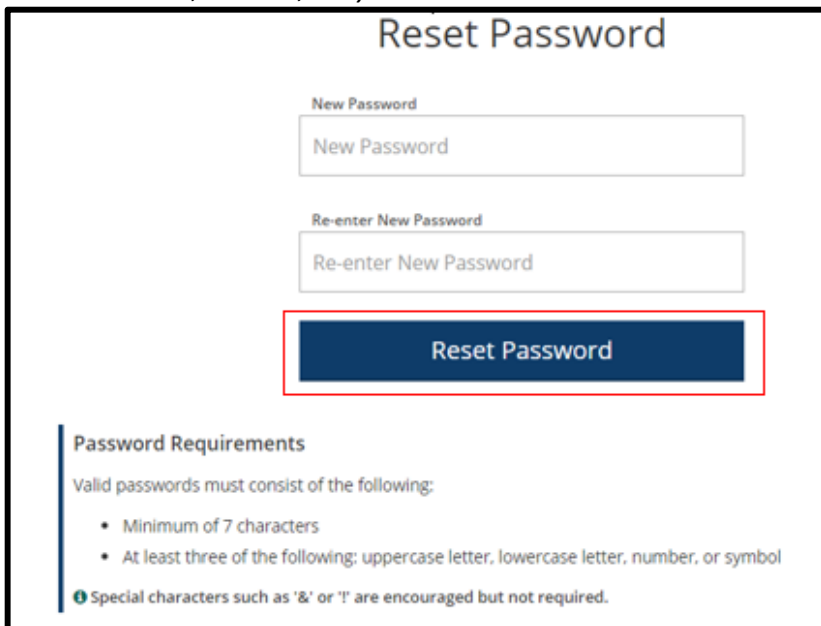
A "Forgot Password?" dialog box with a close button (X) in the top right corner. The text inside reads: "Enter the email address for the account you would like to reset the password for." Below this is an "Email address" input field with "Email Address" as a placeholder. At the bottom is a dark blue "Submit" button.

5. After you click submit (in the previous step), an email will be sent to you.
 - Go to your email account to retrieve the Password Reset email. Below is a sample of what the email will look like.
 - Click **Reset Password** button to complete the password reset process and create a new password



The image shows a sample of a password reset email. At the top is the PA KEYS TO QUALITY logo. Below the logo, the text reads "Password Reset" followed by "A password reset has been requested for the following user." Below this, the user's name "Britt PasswordTest" is listed next to the email address "nwnbritt+passwordTest@gmail.com". A line of text below says "Please click the 'Reset Password' button below to complete the password reset process and create a new password." At the bottom center is a teal button labeled "Reset My Password".

6. Enter in the requested information and click **Reset Password**.
**Note, valid passwords must consist of at least 7 characters, AND 3 of the following: uppercase letter, lowercase letter, number, or symbol.*



The image shows a "Reset Password" form. At the top is the title "Reset Password". Below the title are two input fields: "New Password" and "Re-enter New Password". Below these fields is a dark blue button labeled "Reset Password" which is highlighted with a red border. At the bottom of the form is a section titled "Password Requirements" with the text "Valid passwords must consist of the following:" followed by a bulleted list: "• Minimum of 7 characters" and "• At least three of the following: uppercase letter, lowercase letter, number, or symbol". Below the list is a small information icon and the text "Special characters such as '&' or '!' are encouraged but not required."

7. Enter your email address and NEW password, then click **Login**.

Email address

Password

Remember me

[→ Login](#)

[Forgot Password?](#) [👤 Create Account](#)