How can I contact the ELN Help Desk?

- Questions or issues regarding data entry into PELICAN should be directed to the ELN Help Desk 1-877-491-3818 or email issues to RA-ELN@pa.gov
- When calling or emailing the Help Desk, Staff should provide:
  - Name and Username or person experiencing the issue
  - MPI [9 or 13 digits] and 4 digit Site ID
  - Date and time of the issue
  - Steps taken leading up to the issue
  - Screenshots that identify the issue, when possible