

ELN / STARs Help Desk

How can I contact the ELN Help Desk?

- Questions or issues regarding data entry into PELICAN should be directed to the ELN Help Desk 1-877-491-3818 or email issues to RA-ELN@pa.gov
When calling or emailing the Help Desk, Staff should provide:
 - Name and Username or person experiencing the issue
 - MPI [9 or 13 digits] and 4 digit Site ID
 - Date and time of the issue
 - Steps taken leading up to the issue
 - Screenshots that identify the issue, when possible